



2021 Annual Report



To Serve & Protect

The Thunder Bay Police Service headquarters is situated at
1200 Balmoral Street in the City of Thunder Bay.

We acknowledge that Thunder Bay is built on the traditional territory of the
Anishinabek, which includes the Ojibwa of Fort William First Nation, signatory
to the Robinson-Superior Treaty of 1850.

We also acknowledge the contributions of the Métis peoples.

TABLE OF CONTENTS

BOARD ADMINISTRATOR'S MESSAGE	4
CHIEF'S MESSAGE	5
MISSION AND VALUES	6
ORGANIZATIONAL CHART	7
2021 IN REVIEW	8
NEW STRATEGIC PLAN	9
COMMUNITY SERVICES BRANCH.....	10
UNIFORM PATROL BRANCH	14
CORPORATE SERVICES BRANCH	15
CRIMINAL INVESTIGATIONS BRANCH	17
TBPS WEB & SOCIAL MEDIA	18
INFORMATION TECHNOLOGY HIGHLIGHTS	20
TBPS STATISTICAL REVIEW	21
TBPS CALLS FOR SERVICE	22
CRIME SEVERITY INDEX (CSI).....	26
CSI COMPARISONS	27
PERSONNEL & BUDGET	29

BOARD ADMINISTRATOR'S MESSAGE



On April 19, 2022, I was appointed administrator of the Thunder Bay Police Services Board by the Ontario Civilian Police Commission (OCPC).

The Chair of the Ontario Civilian Police Commission (OCPC) was of the opinion that an emergency existed in the board's oversight of the police service. I provided an interim report to OCPC in mid-August, which is publicly available.

My essential conclusion was that the board had not done what was required to advance the recommendations made by Senator Murray Sinclair and other important policy work. While it is possible to find fault, my principal conclusion was that a part-time board

with limited resources and expertise, diverted by internal issues, was not effectively equipped to provide the important civilian leadership that has been required.

This would be true in many municipalities but it is particularly important for Thunder Bay, which is a regional hub for North-Western Ontario, and in the context of the need to address the history of racism, and differential treatment of Indigenous peoples.

Looking forward, I expect that a new board will be in place by December. The expert panel, appointed by the old board, will have completed its work by then. The expert panel has already provided an interim report which, among other matters, proposes measures to increase board effectiveness. A new governance committee is currently being established, which will add perspective and expertise to assist the board and to assist in the recruitment of a new chief of police.

While it is obviously concerning that needed progress has not been made in recent years, it is important to be realistic. Real change is difficult to achieve and takes time.

There will be setbacks. But it is necessary to continue to strive to do better and to focus on what needs to be done. Otherwise, real change is not possible.

Malcolm Mercer,
Thunder Bay Police Services Board Administrator

CHIEF'S MESSAGE



On behalf of the members of the Thunder Bay Police Service, we are pleased to present the 2021 Annual Report. This is a collection of information and insights that provide an overview of our efforts to provide policing services to the City of Thunder Bay and the Municipality of Oliver-Paipoonge.

The nature of policing has changed dramatically over the past few years with substantial increases in requests for police to respond to social issues becoming more and more prevalent. The opioid crisis and mental health illness in Thunder Bay are two of the largest drivers of calls for service. Addiction issues cause a domino effect on many aspects of the police service as well as our partners at Superior North EMS, Thunder Bay Fire/Rescue, and the Thunder Bay Regional Health Sciences Centre, specifically the Emergency Department. Northern Public Health Units continue to experience the highest rates of opioid-related mortality in the province.

The high addiction rates translate into continued demand, as does the influx of organized crime; specifically from the Greater Toronto area. The partnerships which have been developed with our community stakeholders and other agencies are crucial to improving public safety. We continue to look for new opportunities to further these relationships. Our Community Inclusion Team is a good example of the tangible efforts being made to expand our cultural competencies and improve our relationships with Indigenous people.

While statistics rise and fall each year, our members never lose sight of the fact that these are more than numbers. The incidents contained in this Annual Report represent people who have been victims; whether from crime or other issues afflicting them. Police data related to our city also shows a disproportionately higher amount of crimes of violence than any other city in Canada.

While that specific statistic is troubling, I am proud to say that the clearance rate of the Thunder Bay Police Service for solving these crimes is significantly higher than both the provincial and national averages of other police services. This speaks to the skill, expertise, and dedication of all sworn and civilian members of our police service. We must remain cognizant of the mental health of our sworn and civilian members.

Without sufficient support or resources in place, our ability to provide assistance becomes much more challenging. In 2021, our Peer Support Constable, along with volunteer peer support team members, made more than 1,100 contacts with our members. We are looking at increasing our own internal mental health supports by forming specific support groups. I would like to thank our sworn and civilian members for their commitment to serving and protecting the citizens of the City of Thunder Bay and Municipality of Oliver-Paipoonge.

By working in partnership, we are focused on ensuring the safety of and providing assistance to all of the citizens who call our great communities home.

Dan Taddeo,
Thunder Bay Police Service Acting Chief

MISSION & VALUES



MISSION

We empower our workforce and collaborate with community partners to design and deliver innovative police services.

VALUES

We Value TRUST: We work hard every day to rebuild and maintain trust in every relationship

We Value INTEGRITY: We act with honesty and fairness at all times and at all levels.

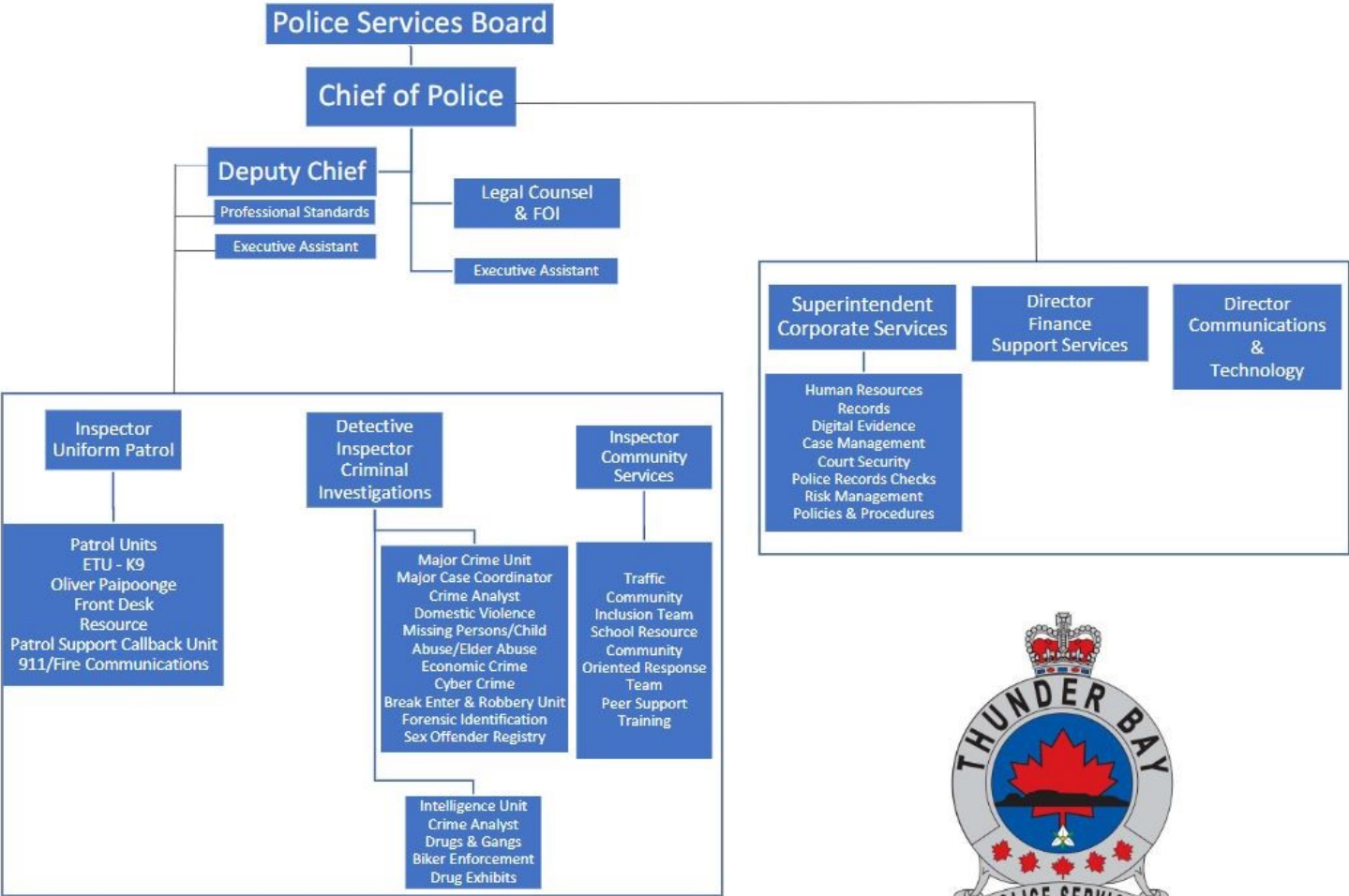
We Value LEADERSHIP: We lead with vision and courage to positively change outcomes.

We Value INCLUSIVITY: We welcome the diversity of all individuals; treating them fairly and respectfully, and providing equal access to services, opportunities and resources.

We Value COLLABORATIONS: We achieve improved outcomes, greater innovation and flexibility in our response to change when we work with partners and diverse communities as a team.



ORGANIZATIONAL CHART



2021 In Review



The COVID-19 Pandemic continued to be a dominant challenge for our community and organization. Operational procedures were updated to keep step with provincial legislation and the Thunder Bay District Health Unit.

Members of the service also received ongoing reminders as to the basic health and safety measures they needed to take to stay safe. The use of Personal Protective Equipment continued into 2021. The Police Services Board consulted with the community, TBPS administration, and the Thunder Bay Police Association in developing a strategic plan for our police service.

One of the strategic objectives is called: Building for Transformation. A key objective to achieve this strategy was defined as: Design and build a new police

facility that provides safe, healthy, and welcoming spaces to deliver modern police services for the long-term. The Thunder Bay Police Services Board embarked on a public campaign called Together Building Better. The aim was to raise public awareness of the need for a new police facility.

Notable in our statistical review section of our Annual Report is the continued high rate of violent crime in our community. At the same time, we have been facing an increase in substance dependency, which is directly impacting public safety and community wellbeing. Despite these very real challenges, the members of the TBPS continued to solve crimes at a higher rate than both the provincial and national averages.

The efforts to evolve and reduce the number of systemic barriers continued in 2021. A great deal of care went into the development of reconciliation training for our staff. This was part of an ongoing commitment to organizational change. The TBPS provides updates on these initiatives on the following webpage: thunderbaypolice.ca/breaking-barriers



NEW STRATEGIC PLAN



Many Voices, One Vision: 2030 is a strategic plan for Thunder Bay policing for the next three years. The plan has been developed in consultation with the community, and builds the pathway to realize a more progressive, diverse, and trusted Thunder Bay Police Service by 2030.

There are times in the evolution of an organization when challenges and changing conditions demand an equally compelling response. The steps necessary to address the fundamental internal and external issues that the Thunder Bay Police Service faces must be taken now. This plan acknowledges the need for transformation to modernize Thunder Bay policing and better manage resources for maximum impact.

The Police Services Act, Ontario regulation 3/99, requires the Thunder Bay Police Service to develop a business plan every three years. This new strategic plan goes beyond the legislative responsibilities of the *Police Services Act*. It has been developed considering the challenges of local policing now and into the future, and translates many voices, needs and aspirations into actions.

This plan:

- Responds to the safety and wellbeing needs of diverse people and communities.
- Enables civilian and sworn members of the Service to be effective, innovative, and adaptive in their responses; and
- Prepares for emerging trends that will impact local policing for the longer-term.

Over the next three years, the work of the Thunder Bay Police Services Board and the Thunder Bay Police Service will be focused on the priorities of the strategic plan. It will guide decision-making and help shape how resources are allocated to meet the safety and protection needs of the public and communities served. Together, new approaches, priority projects and partnerships, with key performance indicators, will be advanced.

The detailed implementation of the plan will be for the Chief of Police to deliver through the Service's Operational Plans, for which the Board will hold the Service accountable.

Many Voices, One Vision: 2030 can be found on the TBPS website: thunderbaypolice.ca/news/tbpsb-strategic-plan

STRATEGIC PLAN | 2021-2023



Thunder Bay Police
Services Board



COMMUNITY SERVICES BRANCH



COMMUNITY INCLUSION TEAM (CIT)

The CIT unit consists of two School Resource Officers, an Indigenous Liaison Officer, an Indigenous and Diversity Officer, and the Community Inclusion Team Coordinator.

Jan Ritchie was hired to the civilian position of CIT coordinator in December of 2020, making 2021 the first year this newly established unit was in full operation. With a full team in place, CIT members were able to move forward with their strategic plan to strengthen the relationship between police, Indigenous people, other racialized and other underrepresented groups they serve as well as supporting the schools with engagement, education, investigation, and enforcement needs.

CIT advanced a number of initiatives to help strengthen the cultural awareness and sensitivities of civilian and sworn TBPS members. One of the most significant projects launched in 2021 was the Gawendum Gaakina Awaya Reconciliation Training – a 40-hour workshop conducted over four days offsite that features a robust curriculum supported by 17 community members.

The first workshop, held December 2021, tracked participant satisfaction and feedback through a daily survey. This found a 92 per cent satisfaction rate among the participants. With the curriculum complete, and thanks to support from the third-party community partners, the TBPS could move forward into 2022 advancing its goal of having all members, sworn and civilian, complete the reconciliation training.

Cultural/Diversity Activities and Initiatives
Cedar Ceremony, and Sweet Grass harvesting
Fort William First Nation Flag Raising
Thunder Bird Flag Raising
CIT Down with Us internal cultural events and seminars
Pride flag raising and flashes
Gender neutral Police Record Checks
Gender neutral public washrooms
Eagle Staff Journey (ongoing)
Dear Self Video Project (2021 production/2022 release)



SCHOOL RESOURCES UNIT

The ongoing COVID-19 pandemic continued to provide School Resource Officers (SRO) with challenges. However, thanks to the experience of working through the pandemic in 2020, the SROs were equipped with the knowledge and infrastructure to help overcome most pandemic-related issues.

When in-person restrictions were in place, SROs could continue their safety presentations through virtual means. When in-person restrictions began to loosen, SROs were able to continue lockdown drills and other in-person activities.

PRESENTATIONS

Virtual Presentations	In-class Presentations	Lockdown Drills	Number of Students
67	74	53	6,414

COMMUNITY ORIENTED RESPONSE & ENGAGEMENT (CORE) UNIT



Despite less overall opportunities for direct community engagement activities, members of the Community Oriented Response & Engagement (CORE) Unit were still able to participate in a variety of initiatives in 2021. Most notably, the CORE was able to conduct youth engagement activities through its National Archery in the School Program (NASP) along with a variety of engagement exercises through the Thunder Bay Police Youth Corps.

In addition to public engagement, CORE members provided support to various other units throughout the year. In total, 284 requests were made by outside units for CORE support. These requests were made for various reasons including: Increased call volumes, warrant executions, prisoner transport, investigative assistance, and support for special projects.

CORE conducted a number of its own special projects through 2021, much of which included support from third-party community partners. Projects like the Quick Connect Pilot Program, Sunny Days, and Project Connect all focused on connecting vulnerable people in need of social services with agencies that could assist them. These consent-driven programs helped connect vulnerable people with supports and services for: mental health, addictions, transportation, family issues, employment, income support, identification (health card/birth certificates/etc.), food security, housing and shelter.

UNIT	REQUESTS
Break and Enter and Robbery	17
Criminal Investigations Branch	13
Community Inclusion Team	1
Cyber Crime	25
Intelligence & Emergency Task Units	8
ILO	2
Uniform Patrol Branch	206
School Resources	8
Callback Support	2
Traffic	2
TOTAL	284

TRAFFIC UNIT





A total of 2,285 motor vehicle collisions (MVCs) were reported to the Thunder Bay Police Service in the calendar year of 2021, which is 245 less than the 2,530 reported the year before. Two collisions resulted in fatal injuries, with another 381 non-fatal injuries reported.

While snow, rain, freezing rain, drifting snow and strong winds or fog were factors in 370 reported collisions, the vast majority of MVCs (1,879) occurred during clear conditions. Roadway conditions were classified as dry in 1,617 MVCs. Forty MVCs involved pedestrians, while another 44 included cyclists.

Meanwhile, impaired driving remains a significant hazard on local roadways and was a factor in 74 reported collisions.

The impaired driving incidents rate per 100,000 people in Thunder Bay was 180.39 in 2021, which is significantly higher than the provincial average of 110.18 in that same time period. In total, 211 incidents of impaired driving were recorded in 2021, down from the 277 observed in 2020. Despite this drop, 2021 still featured more incidents of impaired driving than 2016 through 2019.

The Thunder Bay Police Service continued to target incidents of impaired driving through targeted enforcement initiatives like the Reduce Impaired Driving Everywhere (RIDE) program, and via observation during regular patrol.

IMPAIRED DRIVING	2017	2018	2019	2020	2021
Actual Incidents - Ontario	14,393	14,225	15,164	15,164	16,336
Rate per 100,000 population	102.29	99.42	104.58	102.84	110.18
Actual Incidents – Thunder Bay	209	190	202	277	211
Rate per 100,000 population	177.82	161.35	170.43	233.33	180.39

UNIFORM PATROL BRANCH



IMPACT UNIT

The Thunder Bay Police Service's Uniform Patrol Branch features a number of units of sworn primary response officers and civilian dispatchers. Much of their day-to-day functions are best articulated through the TBPS' calls for service data, included in this report on page 22.



A significant and unique addition became known as the Impact Unit after it was introduced in January 2021. The pilot project, created through a partnership between the TBPS' Community Services Branch and the Canadian Mental Health Association Thunder Bay, pairs primary response officers from the Uniform Patrol Branch with CMHA crisis workers. The goal of the project was to provide people suffering from mental health crisis with a more robust and appropriate response than having police dispatched exclusively. In total, the Impact Unit recorded 1,604 total contacts, with 755 of those leading to Emergency Department diversions.

EMERGENCY TASK UNIT

The Emergency Task Unit (ETU) is made up of specially trained officers who provide support to resolve high-risk calls. They may be dispatched, for example, to assist in the execution of a warrant obtained by the Intelligence Unit in which there is believed to be a high probability of firearms being present at the target address. Armed and barricaded individuals, weapons calls and grid searches are also common incident types requiring assistance from the ETU. In 2021, the ETU responded to 43 such incidents. This included four incidents involving an armed and barricaded individual, 14 weapons calls, and 20 Controlled Drugs and Substance Act warrant executions.

CORPORATE SERVICES BRANCH

DIGITAL EVIDENCE MANAGEMENT SYSTEM



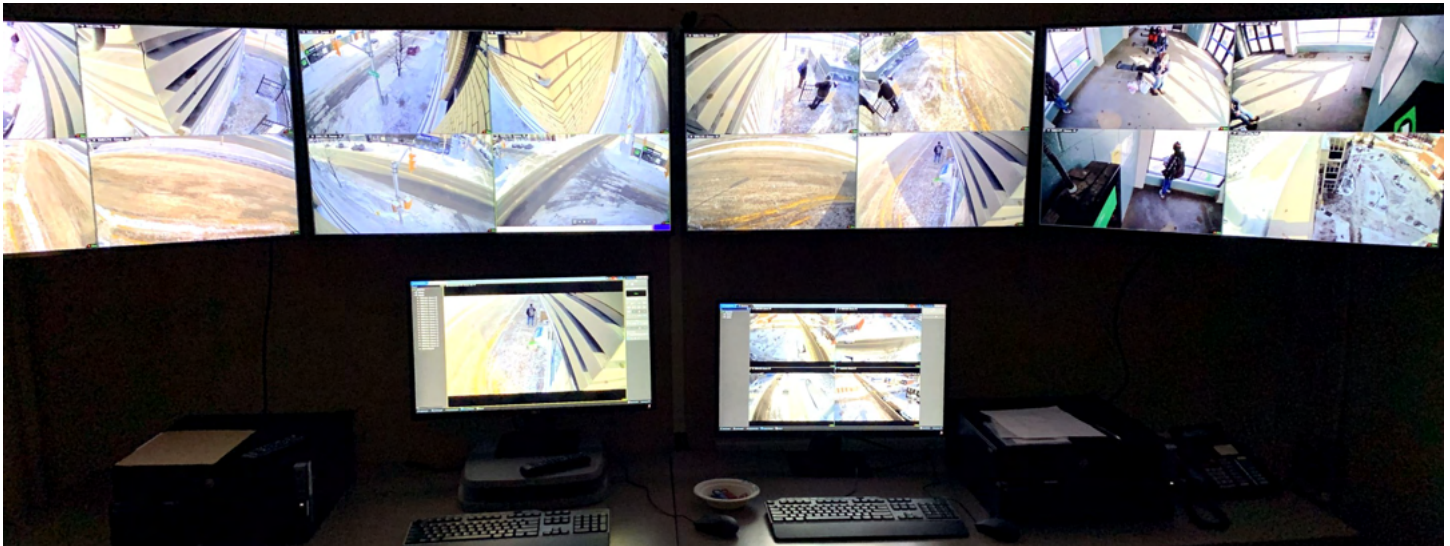
The Thunder Bay Police Service embarked on a dynamic project to enhance public safety and strengthen accountability to the people it serves and protects through the Digital Evidence Management System (DEMS) project. The implementation of the DEMS was complete in October of 2021.

More than just the deployment of body-worn, in-car and interview room cameras, the project saw the introduction of a digital evidence management system designed to create a more efficient and effective flow of evidence. The TBPS also upgraded and expanded the deployment of conducted energy weapons, which offer a less lethal option for officers. The TBPS interview rooms were upgraded to a new camera system, which integrates into the TBPS digital evidence system. All of this technology was sourced through AXON Canada Inc.

Additional DEMS Project Information

- Two new full-time equivalent positions created at the Court House of Thunder Bay to support the management of DEMS
- 107,303 pieces of evidence uploaded to Evidence.com in 2021
- 135 body cameras in service
- 30 in-car cameras deployed

All the digital evidence that the TBPS deals with is seamlessly entered into a secure cloud-based data system. This process fully integrates to the Province of Ontario's DEMS, which was developed by AXON Canada Inc. The Thunder Bay Police Service has been developing a plan for the use of body-worn cameras following a six-month pilot project in 2018. The TBPS utilized the outcomes of several procurement processes by other Ontario police services in the selection of AXON Canada.



EYE ON THE STREET PROJECT

The renewal of the City of Thunder Bay's Eye on the Street program continued in 2021. City Council passed a Code of Practice in June 2021, which provided the following:

"The purpose of this Code of Practice is to establish guidelines and procedures for those involved in managing, delivering, auditing, and utilizing this program. It will provide a balance between the protection of privacy and fulfilling the goal of improving community safety. The program is managed by the City of Thunder Bay and is delivered by a contracted service provider. An advisory committee supports program oversight with representation from the City of Thunder Bay, the Thunder Bay Police Service (TBPS), the service provider and the Crime Prevention Council (CPC)."

The TBPS was able to obtain a \$200,000 grant from the Ministry of the Solicitor General in late 2020 to match the City of Thunder Bay's capital investment in the renewal of the Eye program. Construction of a secure network, camera locations, and the creation of an Eye Command Centre continued through 2021 and early 2022. Tbaytel contributed to the project with a \$50,000 in-kind contribution. The TBPS assessed and provided suggested locations for 20 camera positions.

A go-live date of April 1, 2022, was set. The project is a vast improvement of a public space surveillance system that was originally constructed in 2005. The new Eye on the Street program is expected to be a true public safety asset that will leverage new video technology along with advanced search analytics.



CRIMINAL INVESTIGATIONS BRANCH

MENTORSHIP PROGRAM

The Thunder Bay Police Service's Criminal Investigations Branch (CIB) continued its mentorship program through 2021. The program adopts frontline officers from the Uniform Patrol Branch and places them into investigative positions within CIB. Guided by experienced investigators, the frontline officers learn firsthand how CIB operates. Candidates who complete the CIB mentorship program return to Uniform Patrol with a robust skillset that may help them provide their CIB colleagues with a more thorough and efficient initial investigation and response to a major case.

In 2021, the Major Crimes Unit hosted 11 candidates through the Mentorship program. Meanwhile, the Break and Enter and Robbery (BEAR) Unit and Intelligence Unit hosted six candidates.

INTELLIGENCE UNIT (GUNS, GANGS & DRUGS)



Substance misuse and addiction issues continues to have a significant impact within Northwestern Ontario. Opioid misuse, in particular, continued to represent a serious health care crisis in Thunder Bay in 2021. Calls for Service relating to drug overdoses, in which the TBPS was formally dispatched to, totaled 354 in 2021. Of those, 94 were fatal occurrences. That represented an increase of 116 per cent of 2020. It is important to note these numbers only include incidents that TBPS was dispatched to and do not factor overdoses reported or responded to by other agencies (health-care services, harm reduction facilities, shelters, etc.).

The result of widespread dependency is an active drug trafficking market that attracts out-of-district drug traffickers. Drug traffickers, whether local or out of district, exploit the vulnerable population. In response, the Thunder Bay Police Service's

METRIC	VALUE
Warrants Executed	74
Persons Arrested	201
Non-District Persons Arrested	107
Criminal Code Charges	468
Controlled Drug and Substances Act Charges	289
Confirmed Home Takeovers	37
Firearms Seized	19
Currency Seized	\$786,166
Cocaine/Crack Cocaine Seized	13.9 kg
Crystal Methamphetamine Seized	552 g
Fentanyl Seized	1.6 kg
Street Value of Drugs Seized (approx.)	\$3,051,328 CAD

Intelligence Unit made unprecedented firearm and fentanyl seizures in 2021, which are highlighted in the table above.

TBPS WEB & SOCIAL MEDIA

WEBSITE

The majority of users visiting the Thunder Bay Police Service’s website are utilizing the site’s news section. Content posted in the news section of the site generated more than 753,000 pageviews, or 19.29 per cent of total site usage in 2021.

In addition to providing users with police news, the site is also an important tool for people seeking non-emergency services. As the COVID-19 pandemic continued into 2021, ensuring users had access to these services online remained an important priority. Nearly 63,000 of the website’s pageviews recorded in 2021 came from people seeking services. Of those 63,000 pageviews, more than 60 per cent – or 37,700 pageviews – were from people accessing online police records checks. Another 9,500 pageviews were attributed to users accessing online reporting services.

METRIC	VALUE
Pageviews	1,237,883
Unique Pageviews	1,021,272
Average Time on Page	00:00:58

SOCIAL MEDIA



Facebook remains the TBPS’ most active and engaged-with social media platform. By the end of 2021 the service’s Facebook page had more than 32,000 users, many of them actively following and engaging with the page’s content. In 2021, content posted to the TBPS Facebook page had landed into user’s timelines more than 8.7 million times.

While the TBPS’ Twitter impressions lag behind that of Facebook, it continued to be a relevant tool in communicating directly with local, regional and national journalists. It is also an important platform that can reach people who choose not to engage via Facebook. The TBPS also utilizes Instagram and Snapchat to communicate with the public, however, those platforms have been used sparingly since the beginning of the pandemic.

FACEBOOK

METRIC	VALUE
Post Reach	7,098,097
Post Impressions	8,516,708
Post Engagement (Unique Users)	926,372

TWITTER

METRIC	VALUE
Tweet Impressions	852,000

OUR CALL VIDEO SERIES PREMIER

Following the April 2021 deployment of body-worn video for frontline officers, the TBPS embarked on an ambitious corporate communications project. In addition to the tremendous evidentiary and operational value that body-worn and in-car video brings to the Thunder Bay Police Service, the technology has also created an opportunity to bring the public inside the world of policing.

In November of 2021, we premiered a new video series called Our Call to showcase some of the challenging and unusual calls the TBPS officers respond to. Our Call episodes are stories told by TBPS officers in their own words. Each episode combines video from police incidents, captured through body-worn and in-car cameras, with interviews of officers involved.

New episodes of Our Call are shown at each Thunder Bay Police Services Board meetings. The videos are then made available to the public through the TBPS social media platforms.





IT UNIT PROJECTS INCLUDED:

- Deployment of AXON body-worn, in-car, and interview room video systems
- Expansion of the existing data centre and disaster recovery sites
- Migration to Microsoft 365
- Security Enhancements

NEXT GENERATION 911 (NG911):

Efforts continued to understand the upgrade requirements of the CRTC mandated Next Generation 911 project each Municipal Public Safety Answer Points (PSAPs) would undergo. NG911 allows an all-digital telephony network and future proofs technologies, such as real-time text (RTT) and possibly video streaming to 911 providers.

At the end of 2021, we purchased an upgrade to our current Intrado 911 system that allows us to meet these requirements. In 2022, we will undergo the project upgrade process.

TBPS STATISTICAL REVIEW

To better measure the workload and demand for services, we have now included “Follow Up” calls for service in our annual report. These are specific officer assignments prior reports had not factored into total calls for service. We have updated the past five years of data to reflect this change. In 2021, the TBPS dealt with 57,776 calls for service.

The total number of property crimes dropped in 2021. Of note, shoplifting dropped, reflecting the continued impact of the COVID-19 pandemic on the retail sector. Despite the reduction in non-violent crimes, violent crime rose in 2021. Thunder Bay continued to have one of the highest rates of violent crime among census metropolitan areas. We also continued to have a high overall Crime Severity Index. We are proud to report the clearance rates for Criminal Code incidents remained higher than the provincial and national averages.

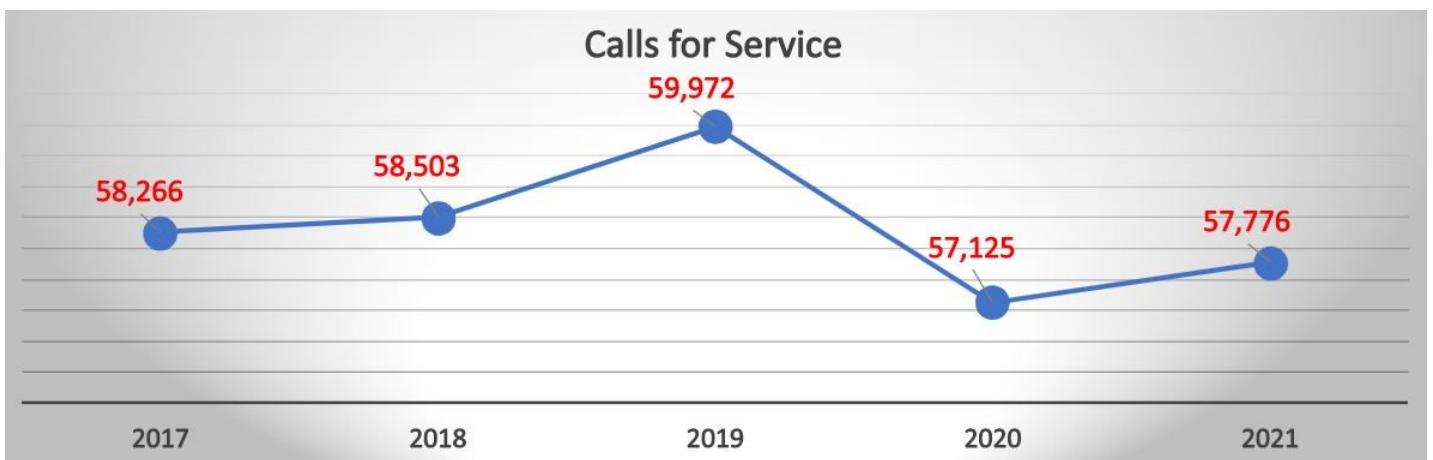
The TBPS jurisdiction includes the City of Thunder Bay and the Municipality of Oliver Paipoonge. The reported jurisdictional population (116,968 – As calculated by Statistics Canada), is not a true reflection of the total population we serve. Thunder Bay is a unique and important hub community that is a home to a mobile population who deserve the same level of emergency services as permanent residents. Our true jurisdictional population has an upper estimate of 150,000. The statistical population figures do not reflect this reality.

In 2021 our officers drove a total of 1,641,469 kilometres to patrol, investigate and respond to a wide variety of calls for service. The following statistics reflect the challenges of policing two urban cores, numerous neighbourhoods and serving a dynamic and ever-changing community. More importantly, they reflect the hard work and dedication of our members to serve and protect the community.

TBPS CALLS FOR SERVICE

In 2021, the TBPS updated the reporting of Calls for Service. Past reporting of Calls for Service has been filtered to exclude Follow Up and Escort calls. While this method was accepted practice, it really did not give a fulsome picture of the workload.

Follow Up calls require an officer or officers to attend a location to conduct further investigations. Escorts require officers to safely transport individuals between specific locations, such as jail, hospital, or other facilities. All of these calls involve a commitment of time. The 2021 Annual Report utilizes data from our Computer Aided Dispatch software. We have included the past five years of annual calls for service to reflect this more inclusive data.



OTHER CALLS FOR SERVICE

	2017	2018	2019	2020	2021
Total Calls for Service	58,266	58,503	59,972	57,125	57,776

Mental Health

The Thunder Bay Police Service continued to respond to a high number of calls for service involving persons in crisis.

In response to the need to provide a more effective response to incidents involving persons in crisis, the TBPS has an ongoing partnership with the Canadian Mental Health Association of Thunder Bay (CMHA-TB), and the Thunder Bay Regional Health Sciences Centre (TBRHSC), which has resulted in a Joint Mobile Crisis Response Team (JMCRT). Crisis workers partner with police to respond to mental health calls. In many instances, the team assists in reducing the amount of time police officers are required.

Family Violence

Intimate Partner and Family violence continues to be a challenge for our community. These are highly volatile calls for police. The Thunder Bay Police Service has a dedicated Domestic Violence Unit, which provides investigative support and works diligently with the victims of many of these serious incidents.



Missing Persons

The TBPS continues to deal with a high number of missing person investigations each year. While most of these incidents are resolved within 24 hours, each one varies in complexity and the resources required to bring it to a safe conclusion. The TBPS social media channels and media releases are often used to assist in the location of missing persons.

Public Intoxication

The abuse of intoxicants poses a significant public safety risk. The Thunder Bay Police Service works with social agencies to find alternative methods of response to ensure the safety of these individuals.

Unfortunately, when alternatives do not exist, and officers are then forced to charge (Liquor License Act of Ontario) and detain intoxicated persons until they are able to look after themselves.

Sudden Death

All Vital Signs Absent (VSA) calls within Thunder Bay that result in death or where death is imminent are treated as a death investigation. All death investigations are treated as suspicious until the investigation determines otherwise.

	2017	2018	2019	2020	2021
Domestic/Family Violence*	3,490	3402	3494	3500	3,343
Intoxicated*	3,818	3070	2723	2196	1,390
Mental Health*	1,569	1682	1824	1824	1,950
Missing Persons*	924	864	881	647	614
Sudden Deaths	203	233	217	306	341

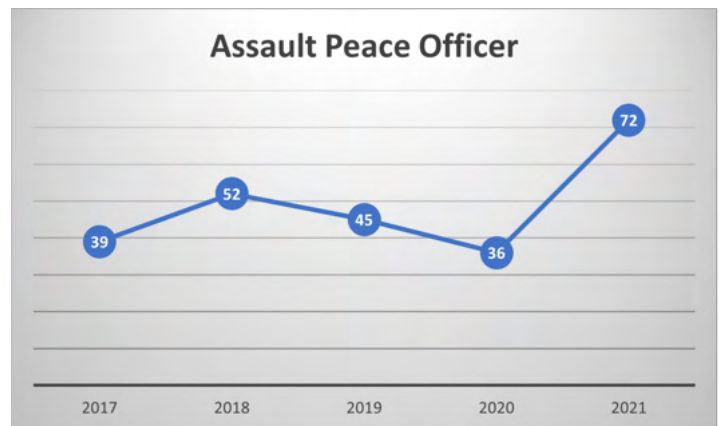
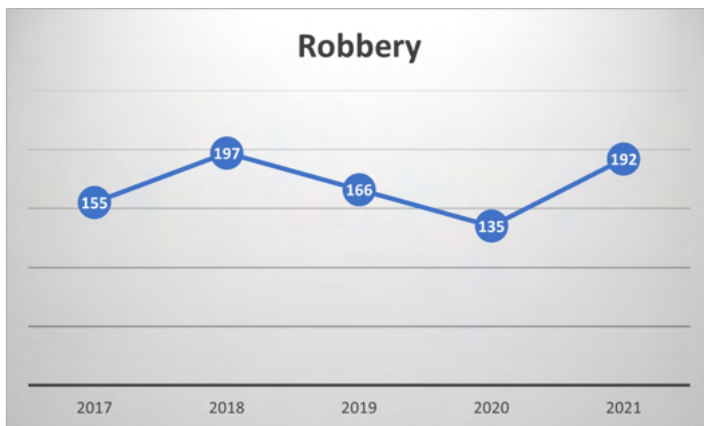
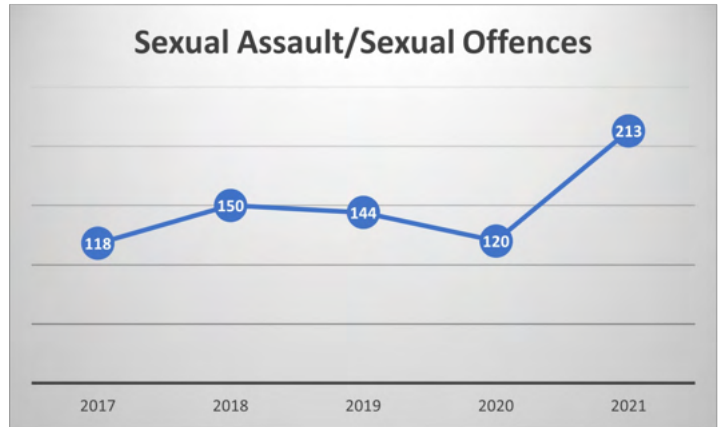
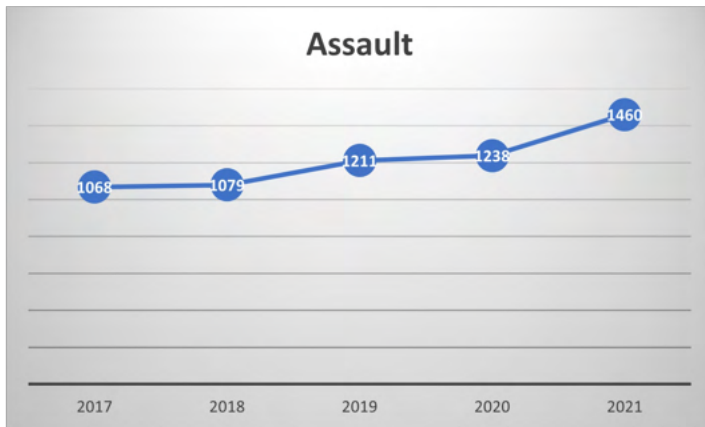
*NOTE: These statistics have been reviewed and updated. They now include other instances where these classifications were present as part of the incident.

PROPERTY CRIMES

	2017	2018	2019	2020	2021
Break & Enter	500	629	735	536	514
Theft Under \$5,000	1811	2180	3094	1820	1471
Shoplifting	635	752	1385	629	479
Theft From Motor Vehicles	496	723	814	615	459
Mischief	839	791	693	741	709
Arson	31	17	20	11	22
Fraud/Identity Theft	403	518	563	567	510

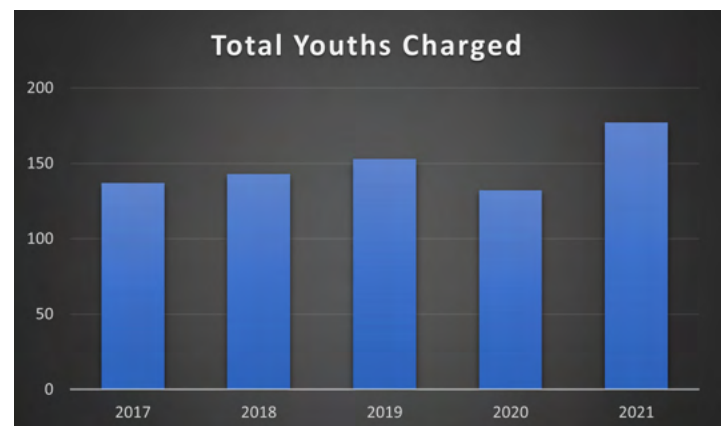
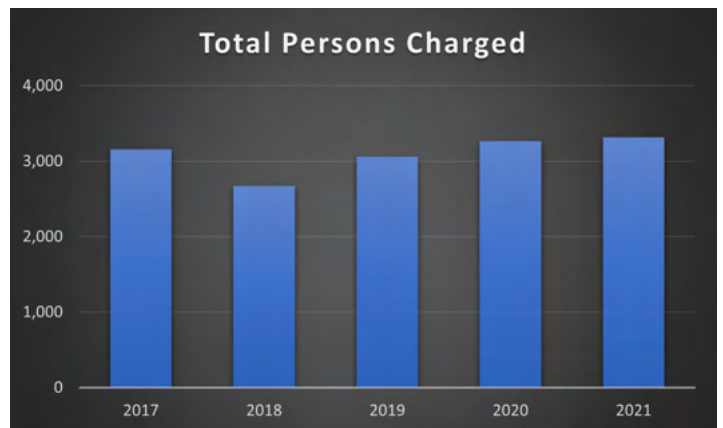
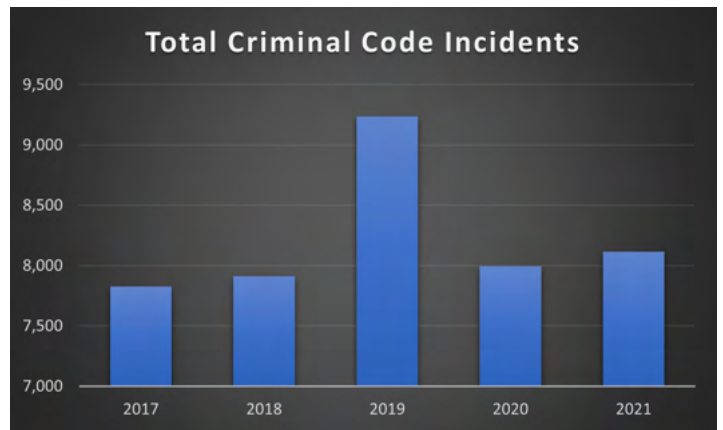
CRIMES OF VIOLENCE

	2017	2018	2019	2020	2021
Homicide	7	8	6	9	6
Attempted Murder	3	9	6	3	5
Sexual Assault/Sexual Offences	118	150	144	120	213
Assault	1,068	1,079	1,211	1,238	1,460
Assaulting a Peace Officer	39	52	45	36	72
Criminal Harassment	163	155	141	156	295
Forcible Confinement/Abduction	39	34	36	33	21
Uttering Threats	219	211	223	243	323
Robbery	155	197	166	135	192
Child Pornography	11	7	32	38	32



SUMMARY

5 Year Criminal Code Summary	2017	2018	2019	2020	2021
Total Criminal Code Incidents	7,827	7,912	9,236	7,993	8,117
Total Violent	1,895	1,955	2,039	2,068	2,626
Total Non-violent	3,830	4,484	5,480	3,927	3,493
Total Other	1,706	1,147	1,346	1,434	1,414
Total Traffic	248	220	277	361	327
Federal Statutes	148	106	94	203	257



CRIME SEVERITY INDEX

CRIME SEVERITY INDEX & WEIGHTED CLEARANCE RATES

Each year Statistics Canada releases crime data for all police services across Canada. Crime statistics can be broken down to the specific number of incidents, rate per 100,000 population, by the Crime Severity Index (CSI) and Weighted Clearance Rates.

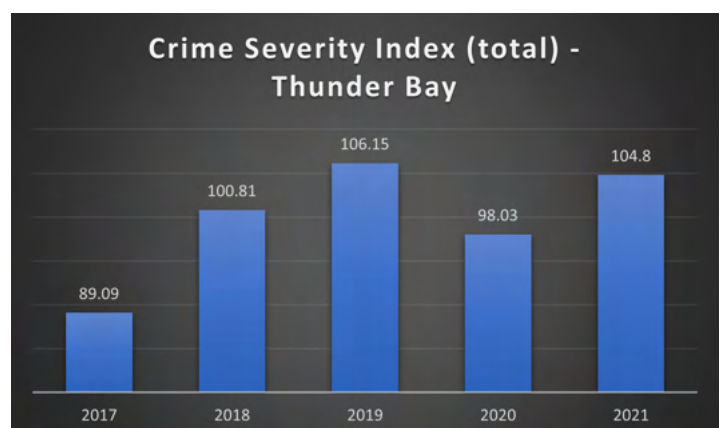
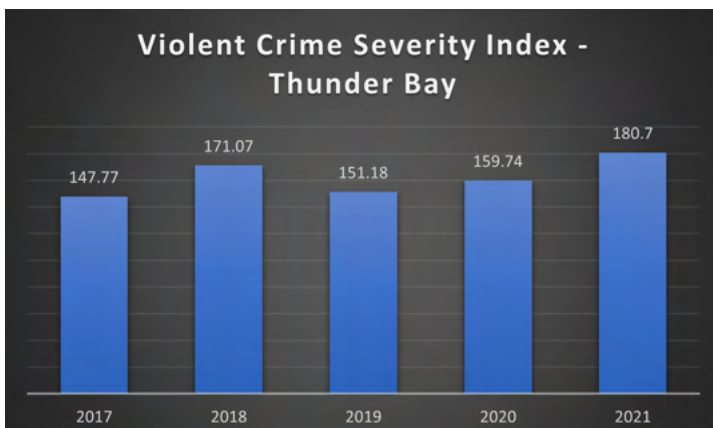
Statistics Canada describes the CSI and Weighted Clearance Rates as follows:

The Crime Severity Index tracks changes in the severity of police-reported crime by accounting for both the amount of crime reported by police in each jurisdiction and the relative seriousness of these crimes. It tells us not only how much crime is coming to the attention of police, but also about the seriousness of that crime.

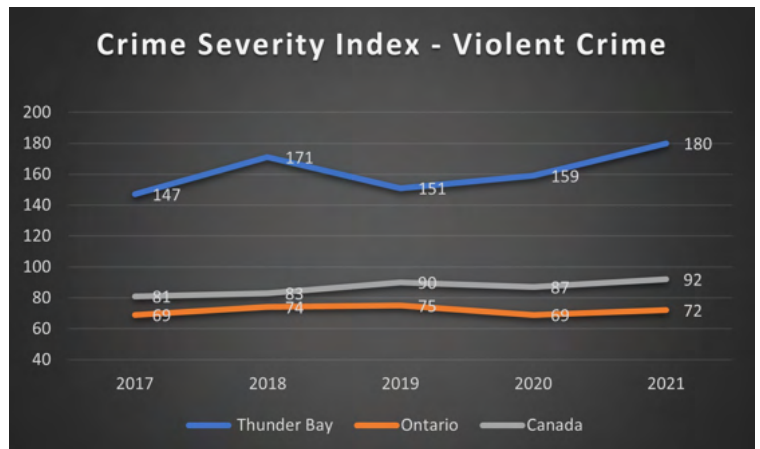
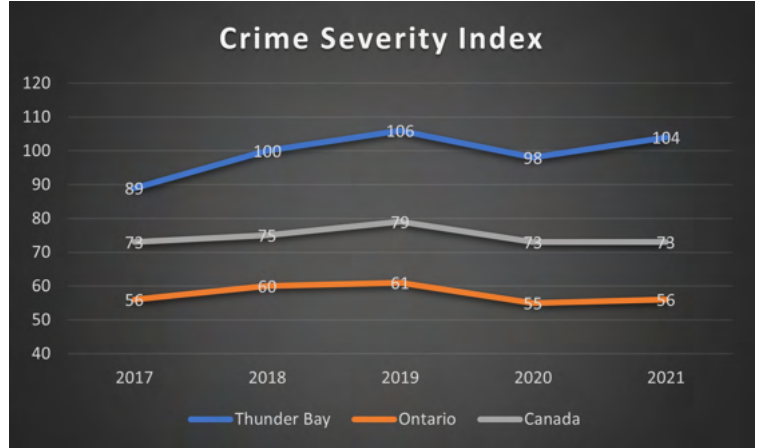
To do this, each type of offence is assigned a seriousness "weight." The weights are derived from actual sentences handed down by courts in all provinces and territories. More serious crimes are assigned higher weights, less serious offences lower weights. A weighted clearance rate was developed, similar to the methodology used in the Crime Severity Index. The weighted clearance rate assigns values to crimes according to their seriousness, with more serious crimes being given a higher statistical "weight." For example, the clearing of a homicide, robbery or break-in would represent a greater contribution to the overall weighted clearance rate value than the clearing of a minor theft, mischief or disturbing the peace incidents.

The severity of an offence is determined using average sentences handed down by Canadian criminal courts. The more serious the average sentence for an offence, the higher the weight and, in turn, the greater impact on the overall clearance rate.

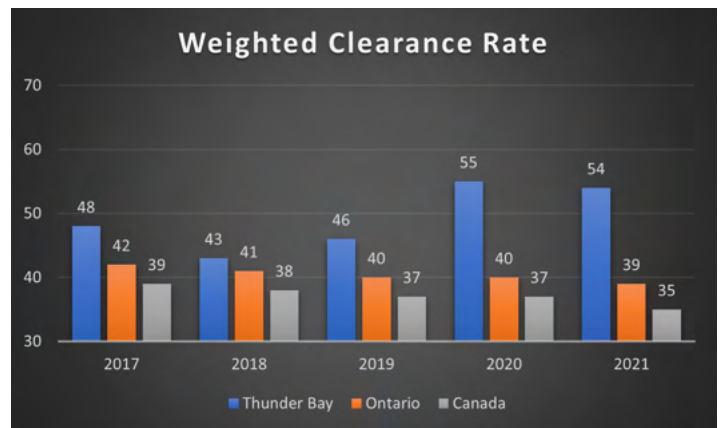
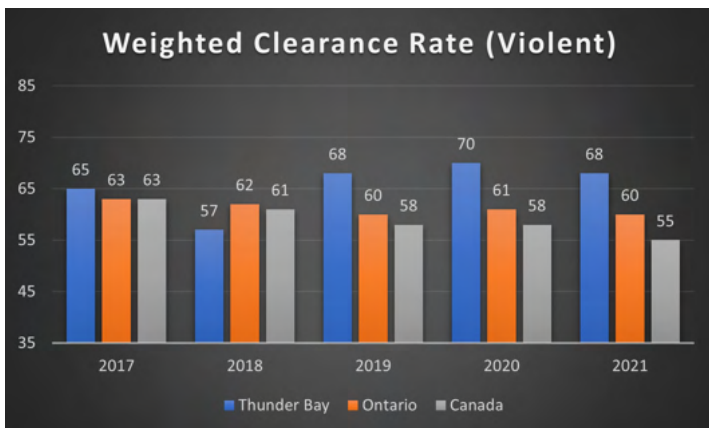
	2017	2018	2019	2020	2021
Crime Severity Index - Thunder Bay	89.09	100.81	106.15	98.03	104.8
Crime Severity Index - Ontario	56.35	60.4	60.99	55.66	56.21
Crime Severity Index - Canada	73.6	75.61	79.77	73.44	73.68
Violent Crime Severity Index - Thunder Bay	147.77	171.07	151.18	159.74	180.7
Ontario	69.83	74.51	75.41	69.45	72.15
Canada	81.27	83.55	90.3	87.03	92.5
Non-violent Crime Severity Index - Thunder Bay	67.78	75.31	89.7	75.6	77.3
Ontario	51.37	55.18	55.66	50.57	50.35
Canada	70.66	72.58	75.8	68.38	66.73



CSI COMPARISONS



WEIGHTED CLEARANCE RATES





CENSUS METROPOLITAN AREA RANKING

Thunder Bay CMA Ranking	
Overall Crime Severity Index	7
Violent Crime Severity Index	1
Non-violent Crime Severity Index	13
Homicide	2
Robbery	2
Break & Enter	14
Motor Vehicle Theft	17

FREEDOM OF INFORMATION

	2017	2018	2019	2020	2021
Personal Requests Received	179	149	205	116	207
General Requests Received	57	98	92	47	56
TOTAL REQUESTS RECEIVED	216	247	297	163	263

COMPLAINTS AGAINST POLICE

	2017	2018	2019	2020	2021
Not Accepted	19	15	18	20	35
Pending Investigations to date	13	2	4	1	1
Withdrawn	12	5	4	2	6
Customer Service Resolution	0	1	1	2	1
Informal Resolution Agreement	1	4	5	2	0
Unsubstantiated	9	7	6	4	15
Substantiated	0	2	0	0	0
Total Complaints	54	36	38	31	58

PERSONNEL AND BUDGET

OPERATING BUDGET (2021 & 2020 NET)

	2021	2021	2020	2020
	Budget	Actual	Budget	Actual
Wages & Benefits	48,961,700	50,061,683	48,003,900	47,098,604
Training	401,100	221,071	431,200	250,933
Uniforms & Equipment	142,700	150,151	130,300	238,117
Vehicle Maintenance	660,000	919,570	628,500	757,220
Communications	371,600	300,910	371,600	350,615
Computer Services	1,025,900	916,870	855,000	1,001,174
Other	1,579,000	2,048,008	1,564,900	2,229,178
Thunder Bay Police Services Board	223,500	734,223	223,500	179,926
Total Gross Expenditures	53,365,500	55,352,487	52,208,900	52,105,767
Total Revenues	(5,194,100)	(5,976,011)	(5,326,300)	(5,466,060)
Total Net Expenditures	48,171,400	49,376,475	46,882,600	46,639,707

NET OPERATING & CAPITAL BUDGET (5 YEAR)

	2021	2020	2019	2018	2017 (restated)
Net Operating Budget	48,171,400	46,882,600	44,123,200	41,434,400	40,974,700
Net Capital Budget	1,567,300	1,373,400	1,901,300	907,200	1,032,000
Total Net Operating and Capital Budget	49,738,700	48,256,000	46,024,500	42,341,600	42,006,700

AUTHORIZED PERSONNEL

	2017	2018	2019	2020	2021
Sworn Members	219	219	227	241	241
Civilian Members	102	102	108	118	118
Total Staff	321	321	335	359	359

FLEET

No. of Vehicles	Distance Travelled	Average Distance Per Vehicle
102	1,841,469 km	18,053.6 km